## Helpful Information About Our Policies:

## **Shipping Policy**

- 1- We do our best to prepare all items for shipping or picking up on the next business day if the order is completed and all required documents are sent to the seller on time; otherwise, it may take longer.
- 2- Shipping will be done through Standard UPS ground shipping.
- 3- Customers must pay attention when entering their mailing addresses to avoid any mistakes. If the wrong address is entered, the seller is not responsible for it, and the amount paid will not be refunded in any way.

## **Returns Policy**

- 1- For all items that must be prepared such as rubber stamps and engraved products: These items cannot be returned unless there is the seller's fault. For example, the information provided by the customer is entered incorrectly by the seller. All Rubber Stamps and Engraved products are in this category.
- 2- For items that are sold as they are (with no need for any changes or preparation): Return is accepted at the customer's cost. Please note to return items in their original condition and boxes. Wax Stamps, Teacher stamps, and Sealing Wax are in this category.
- 3- For items that can be returned: Refunds will be issued after we receive the items in their original condition and boxes.

Atlas Stamp & Engraving www.atlasstamp.goparsian.com